Critical Incident Stress

Every Zone within Mountain Division has at least one trained and qualified Critical Incident Stress Debriefer (CISD).

Should you require (or think you may require) debriefing services please do not hesitate to contact any CISD, your Patrol Leader or Zone President.

What is a critical incident?

Serious accident or fatality

What is critical incident stress?

Normal emotional or physical feelings following an abnormal situation

What is Critical Incident Stress Management?

CISM is a form of crisis intervention involving group interaction. The aim of CISM is to reduce psychological casualties following a critical incident. We all react to stress in our own way and are effective in dealing with most stress. However some situations, or critical incidents, impact us to the extent that we are unable to function either professionally or personally. Through the process of Critical Incident Stress Management, personnel are provided with a tool to assist in alleviating the overwhelming emotional feeling and physical symptoms.

What are some signs & symptoms?

Flashbacks (often in slow motion)
Nightmares/intrusive images of the incident
Re-experiencing the event

Feeling burned out Fear of retaliation Irritability/anger Crying spells/grief/sadness

Sorrow and guilt feelings Increased use of alcohol, tobacco, and other drugs Withdrawal/loss of interest Sleep disturbances Memory disturbances Concentration difficulties

Chest pains Headaches

Appetite disturbances Family or marital problems

What can you do to reduce critical incident stress?

During the incident:

Be active

Do deep breathing

Make positive self-statements:

"I'm doing fine."

"I have the skills to handle this."

If possible, eat frequently/small amounts/nutritious food

Following the incident:

Do physical exercise, within 24 hours

Eat well and nutritiously

Avoid sugar, caffeine & alcohol

Get rest

Maintain a normal schedule

Avoid boredom

Talk about your feelings

Feel comfortable in consulting a C.I.S.M. Team Member

Critical Incident Stress Management Team

C.I.S.M. background/training Experience with C.I.S.M.

Many years of experience with the C.S.P.S.

Desire to help fellow patrollers

Our purpose....

To provide a follow-up support group subsequent to a serious accident or fatality To help patrollers cope with and understand their emotional behaviour and feelings To help find professional counselling when necessary To assist the patrol in any manner deemed necessary

How can we help you? Respond to calls from the Patrol Leader or patroller(s) Arrange to meet only those directly involved Hold a completely confidential debriefing Offer guidance and assistance