

April 03, 2019

Dear zone presidents and division presidents,

I am excited to be the newly-appointed vice-president of members and resorts and am grateful to be inheriting a well-run portfolio with a great team.

I joined Central Zone in 1977. With the goal of making my small part in the patrol better, I found myself taking on many leadership roles. I became president of Central Zone in 1999 and then president of Ontario Division in 2008. I served for a few years with the National Communications team and was the vice-president of administration for three years. There are many things I am proud of, the highlight being that both of my children are patrollers and they share my feelings for the CSP.

Rather than go on about all the things I have done, I would rather share my beliefs and how I like to see things done.

Earlier this year, during one of those after sweep chats, a friend commented that I was lucky to always have had such great teams to work with. I raised an eyebrow and responded "Luck?" I can direct people what to do, but I prefer a team that can openly discuss any issue, put any item on the table and come to the best solution. I work to bring out the best in people who will operate with minimal direction. If a person on my team makes a mistake, we fix it, openly. I truly believe that we can find a solution for any problem, but those solutions need the input of those they affect. I need to know how things work in your zone so that decisions that are made work. This means that sometimes solutions may vary across Canada. I like to call people, listen first, and work to bring about positive change or be willing to leave alone what doesn't need to be fixed.

In reviewing the team and others around the tables I have just joined, I see many familiar, good people I already know. It is a pleasure to rejoin the National Management Committee. I look forward to meeting new patrollers and to connecting with anyone that has a question or concern.

Let's make good things happen.

Tom Carr
VP Members and Resorts